

Image transfer between a Bundesliga football club and its location



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Outline of Presentation

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1. Introduction

- The image of a region is considered to be an important location factor! (Diller 1991; Grabow, 1994; Hamm et al., 2013)
- A positive, dynamic and vivid image can be a key factor in the continuing competition of cities and regions for important target groups as...

companies

workers

residents

tourists

1. Introduction

- Sports clubs might play a remarkable role regarding the regional image (Siegfried & Zimbalist, 2000; Crompton, 2004):
 - sports clubs and their stadiums could become one of the future “image builders”
 - the relevance of a sports club depends on the size, importance, and other “awareness factors” of a municipality
 - in many cases the positioning of sports clubs is somehow viewed as a mirror of the city’s positioning

2. Aim, Research Design and Methods

- Aim: Are there any clues that the club's image can be transferred to the city?
- research design: Case study for Mönchengladbach and Borussia Mönchengladbach



- has suffered from severe structural changes and a corresponding process of economic deterioration of traditionally strong and profitable industries
- Mönchengladbach has a lack of historical and architectural landmarks

2. Aim, Research Design and Methods

Multi-item method

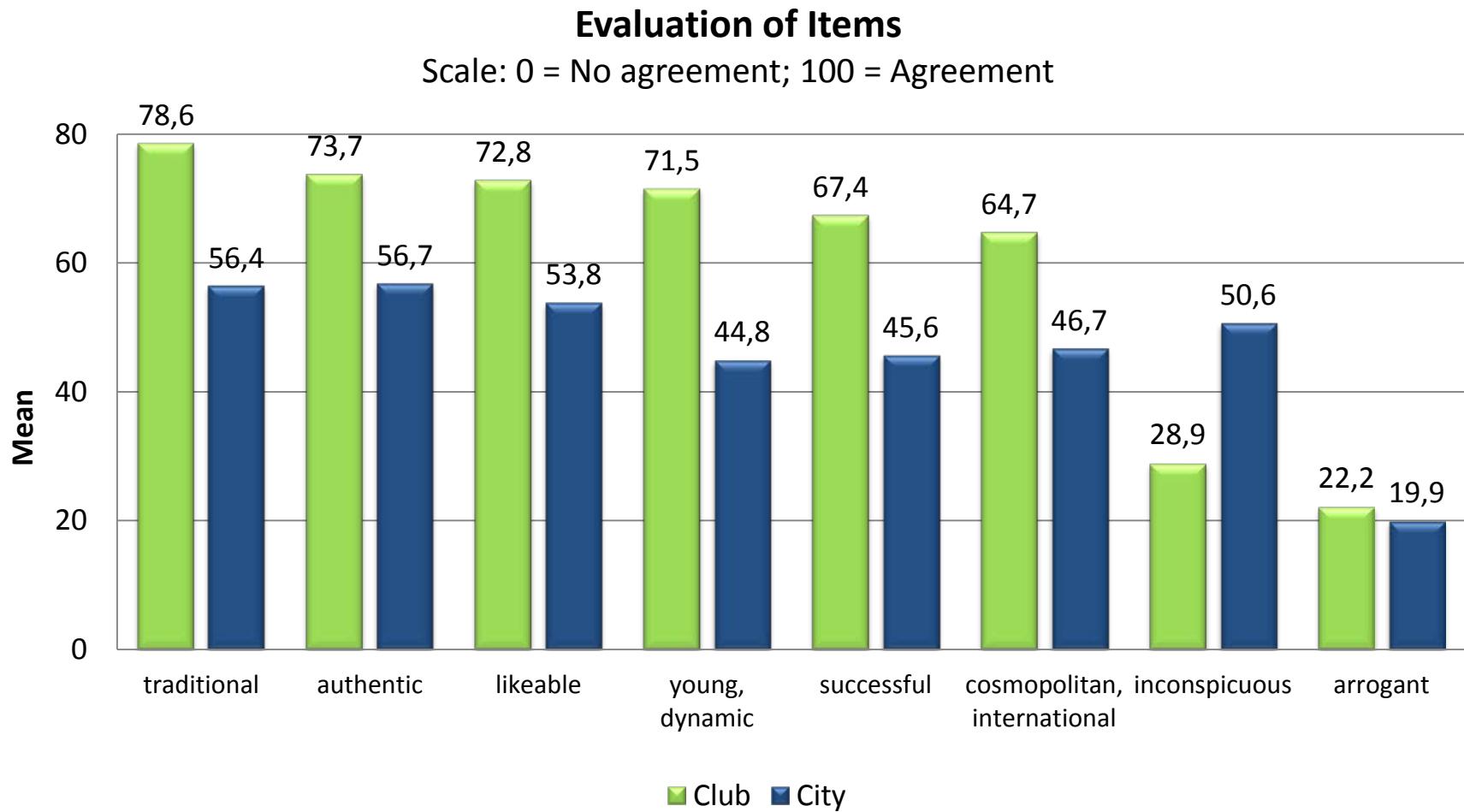
- was built on a previous study (Hamm, Jäger & Fischer, 2014), but stronger focus on image
- aim: Image of Mönchengladbach and Borussia Mönchengladbach
- surveys in autumn/winter 2015:
 - Audience of football matches (952)
 - Passerby-surveys (201)
 - Online-survey (416)➤ 1.569 questioned persons

Brand concept maps

- aim: Image of Mönchengladbach
- 63 brand concept maps were conducted in autumn/winter 2015

3. Empirical Results

3.1 Multi-Item Method



3. Empirical Results

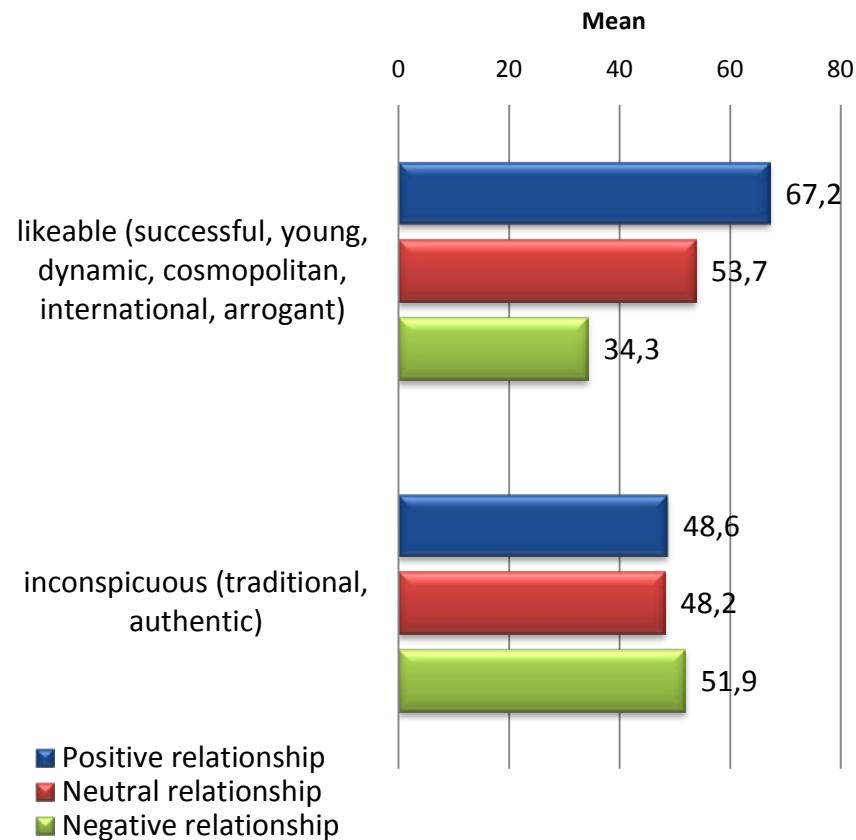
3.1 Multi-Item Method

Evaluation of the city:

- depends on the relationship to the club
 - persons with a positive relationship to the club evaluate the city better than persons with a neutral or negative relationship
 - f.e. likeable, successful

- exceptions:
 - inconspicuous, traditional and authentic

Evaluation of the City



3. Empirical Results

3.1 Multi-Item Method

Attribute	Mean Value Difference
	Positive and Negative relationship
likeable	32,897***
successful	17,672***
young, dynamic	17,758***
traditional	11,608***
inconspicuous	(-)3,216
cosmopolitan, international	21,464***
authentic	11,272***
arrogant	(-)12,112***

Author's own calculations; ***: with a level of significance of < 1% ensured; **: with a level of significance of < 5% ensured

3. Empirical Results

3.1 Multi-Item Method

Factor analysis

- two factors
 - 1. factor: **positive image** (likeable, successful, young/dynamic, traditional, cosmopolitan/international, authentic)
 - 2. factor: **negative image** (inconspicuous, arrogant)

Regression analysis

		Coefficients	
		Regression coefficient	T
Positive Image*	(Constant)	,052	1,449
	REGR factor score 1 for analysis 1	,418***	11,856
Negative Image**	(Constant)	-,048	-1,384
	REGR factor score 2 for analysis 1	,455***	14,046

* Dependent Variable: REGR factor score 1 for analysis 1

** Dependent Variable: REGR factor score 2 for analysis 1

*** With a level of significance of < 1% ensured

3. Empirical Results

3.2 Brand concept maps

Image of residents

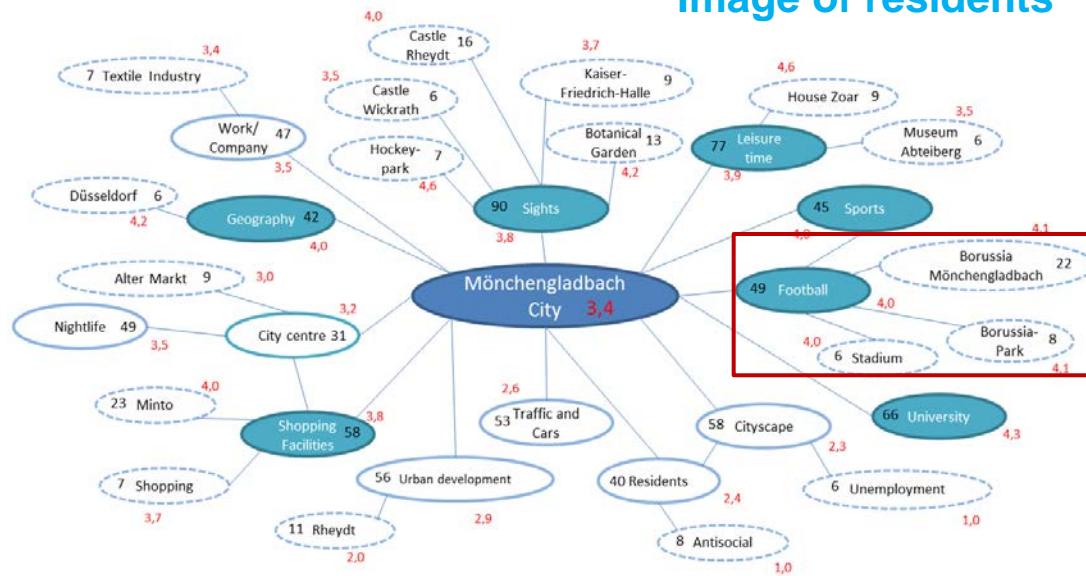
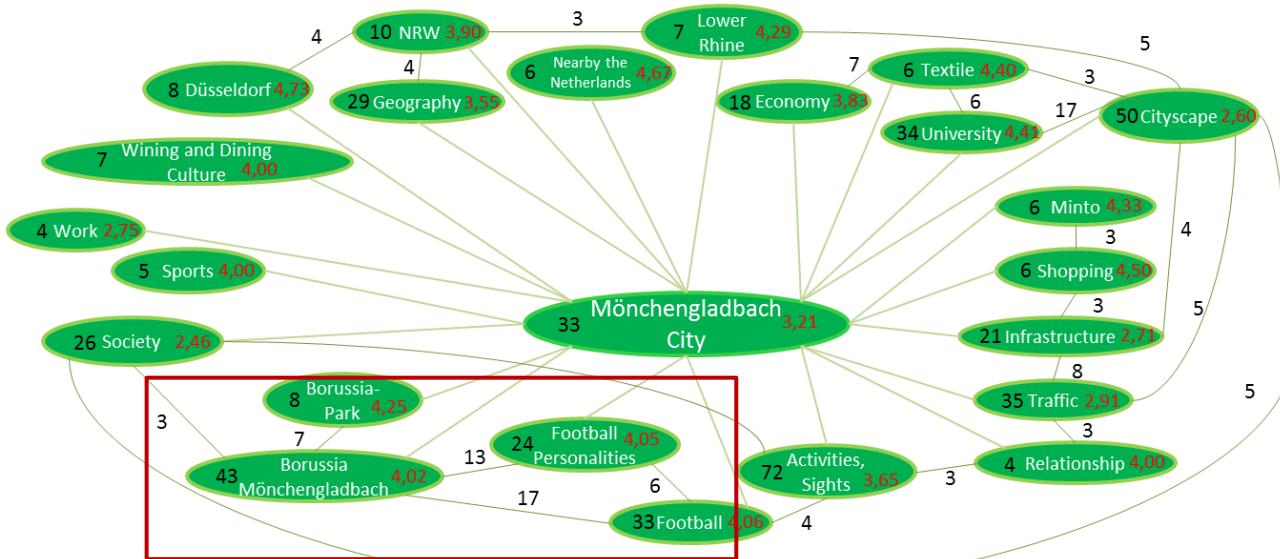


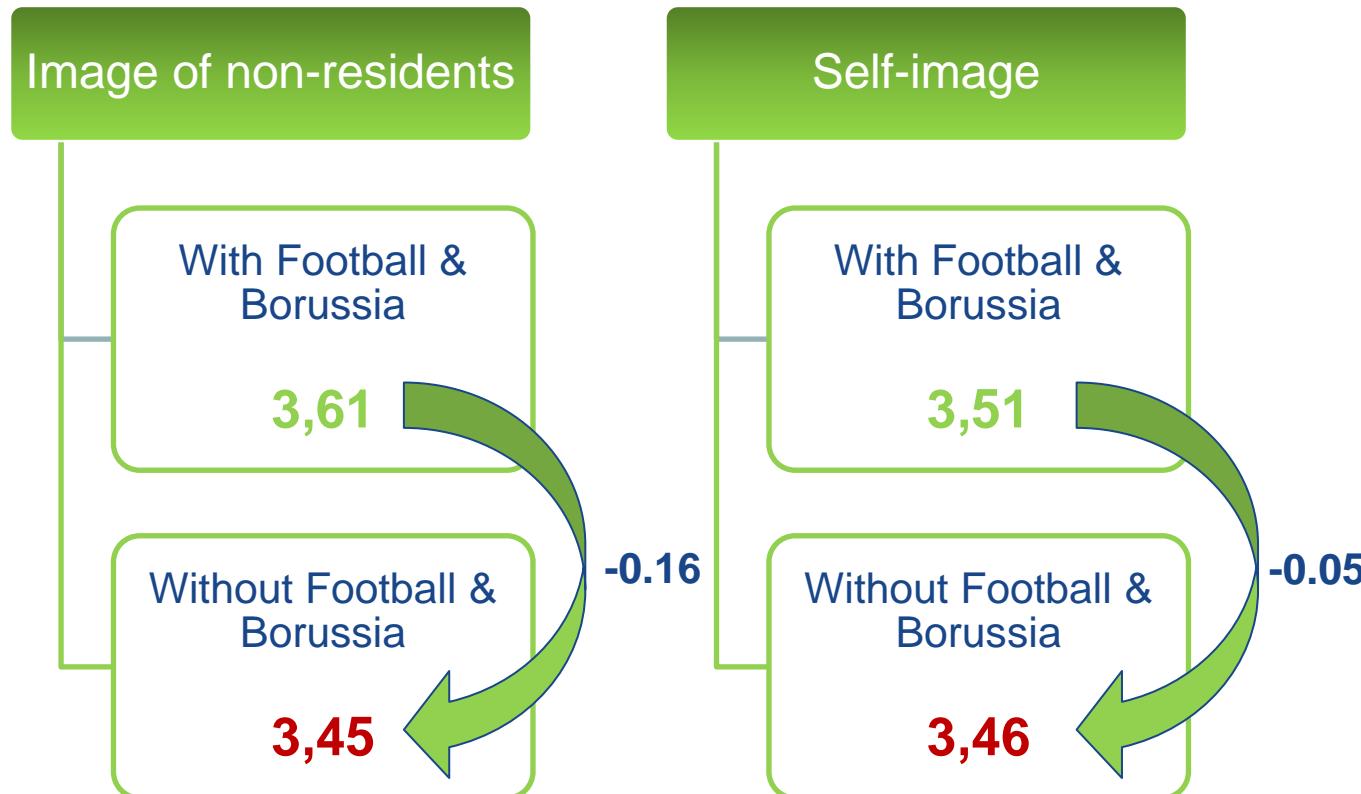
Image of non-residents



3. Empirical Results

3.2 Brand concept maps

Average Evaluation of the surrounding concepts:



4. Conclusion

- descriptive statistics, the combination of factor analysis and regression analysis as well as the brand concept maps suggest that there is a transfer of image from the football club to the city
- a very interesting follow-up question might be whether it is possible to identify similar effects for other cities:
 - for cities that possess other well-known landmarks
 - for cities with football clubs that do not have such a positive image as Borussia seems to have

THANK YOU FOR YOUR ATTENTION!

Literature

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