

Instructions for Registering with nextbike

1. Download the App

You can find the link to the app for your device on the nextbike website.

2. Register

The app will prompt you to select a city.

[Enter Mönchengladbach here.](#)

Then accept the Terms of Use and Privacy Policy.

Enter your phone number with the country code when prompted.

You will then receive a text message with your PIN, which you will also need to log in later.

Enter your first and last name.

You will then be asked for your email address.

IMPORTANT: To access partner benefits, use the university's email address:

Erika.Mustermann@hs-niederrhein.de

The address ...@hsnr.de does not link to the benefits.

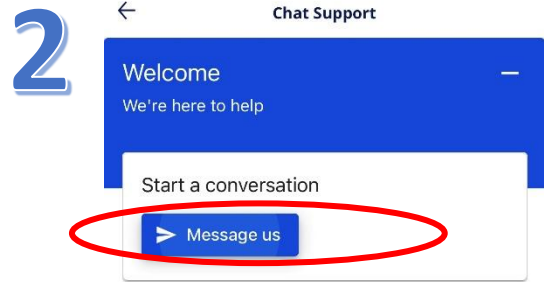
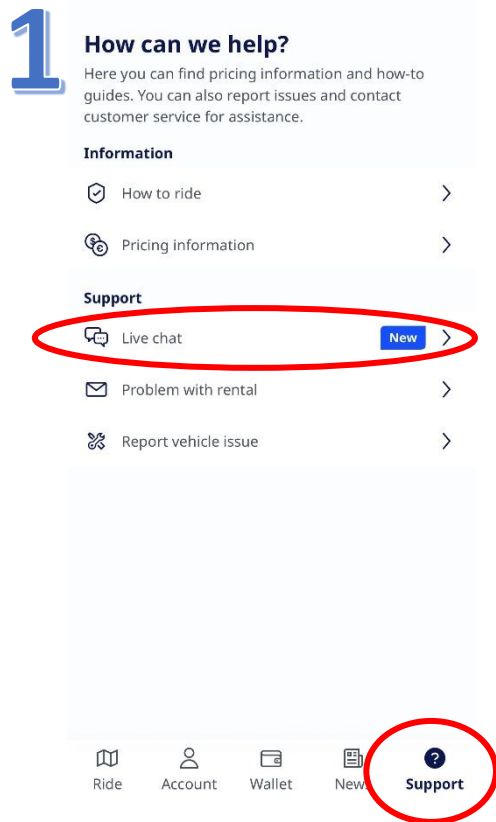
The partner benefit is recognized and must be verified in the next step.

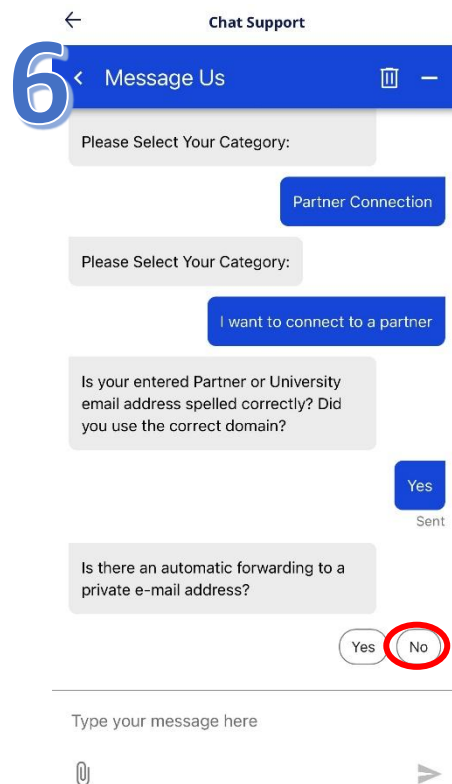
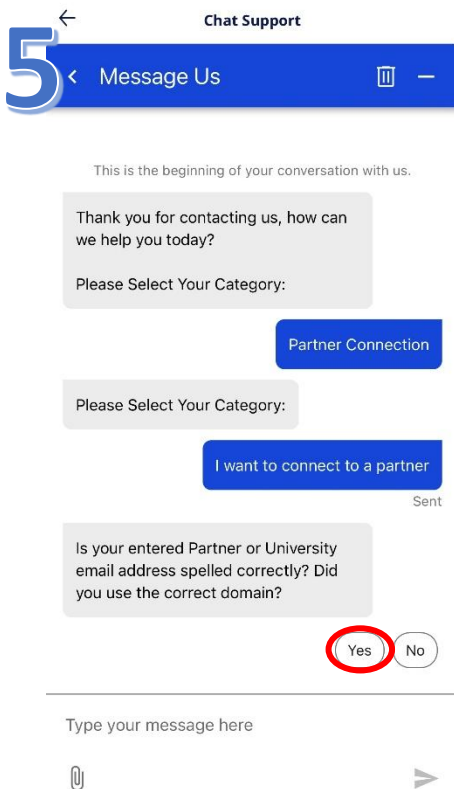
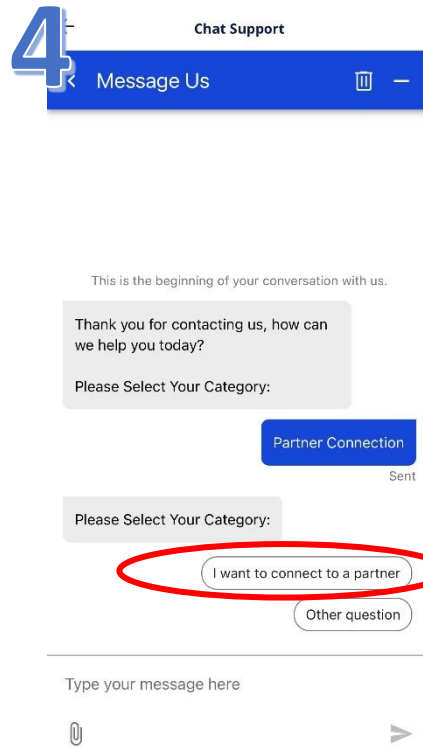
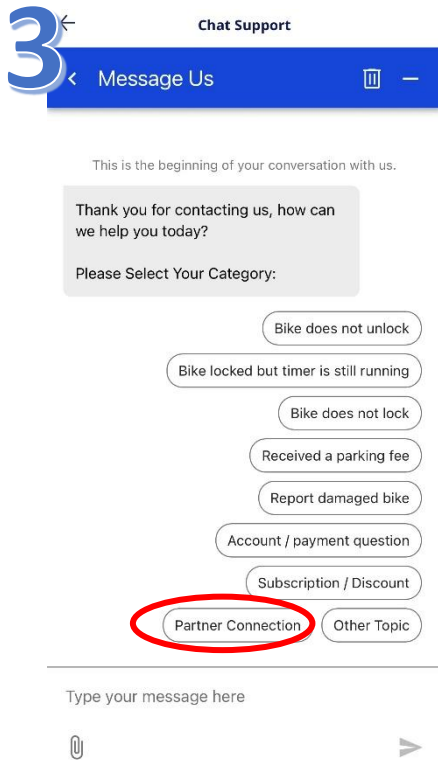
3. Verify

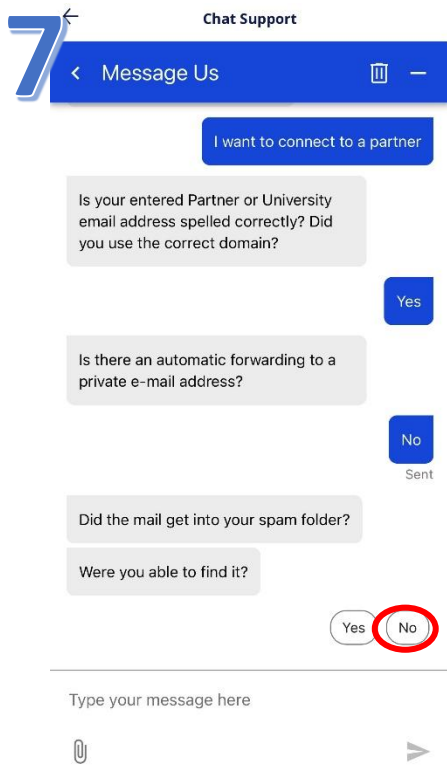
Once you have completed registration, you will be prompted to connect to the university's partner benefits. This is done by verifying your account.

Currently, due to a technical issue on the provider's end, this verification email is not always sent automatically.

In this case, please use the chatbot in the app for assistance:



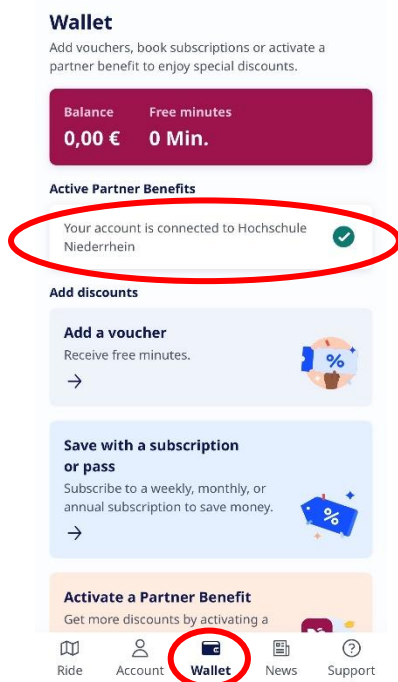




After this chat, a verification email will be sent to your university email address. To confirm your email address, please click the link in that email.

Back in the app, skip the prompt about connecting to partner benefits.

If everything worked, you should see this message:



Next, proceed to enter your address information to complete your registration.

You're now ready to start your first ride!

To start a ride, please scan the QR code on the rear fender using the app.



The lock pops open as soon as you start the ride in the app, and the bike is ready to use.

The timer starts running at that point.

5. End the ride

To end your ride, park the bike at one of the designated parking spots shown in the app. As soon as you end the ride in the app, you'll be prompted to lock the bike.



Once this has been done, the trip is considered complete.

If you need help setting this up, please feel free to contact:

nachhaltigkeit@hs-niederrhein.de

Your contacts are:

Kevin Kaiser (Tel.: 2624)

Leander Kulms (Tel.: 1564)

Have a safe trip, and we hope you arrive safely!

The Team Green