



OUR BUSINESS

For over 8 years, NewVerus has specialised in delivering top talent to SME and SMB ERP software vendors across the manufacturing, distribution, and industrial sectors.



We encourage applications from current or recent graduates who combine textile manufacturing expertise with IT.

We Are HIRING

CUSTOMER SUCCESS MANAGER
TEXTILE MANUFACTURING ERP

RESPONSIBILITIES

- Building strong, long-term relationships with textile manufacturing customers
- Acting as the primary post-implementation contact
- Supporting ERP adoption across production planning, inventory, warehouse, procurement, and supply chain modules
- Advising customers on textile-specific processes and ERP best practices
- Leading smaller optimisation and rollout projects
- Translating customer challenges into practical workflow improvements
- Collaborating with implementation, product, support, and sales teams
- Driving customer satisfaction, retention, and expansion opportunities

REQUIREMENTS

- 3 - 7+ years experience in textile manufacturing, ideally across production, planning, operations, or supply chain
- Experience working with ERP systems as a user, consultant, CSM, or similar
- Strong understanding of textile manufacturing processes and operational challenges
- Ability to translate technical concepts into clear business value
- Strong stakeholder management and communication skills
- Experience managing small to mid-sized projects
- Fluent German, ideally C1/C2, and strong English

SUBMIT YOUR CV TO:

 LIZA@NEWVERUS.COM

 www.newverus.com